**Usage & Knowledgebase**

|  |  |  |
| --- | --- | --- |
| Number of new accounts created: |  | # |
| Utilization rate\* (annualized): |  | % |
|  |  |  |
| Type of account created: |  |  |
| Employee/Member: | # |  |
| Spouse: | # |  |
| Dependent: | # |  |
| People Leader: | # |  |
|  |  |  |
| Number using knowledge base: |  | # |
| Utilization (of total registrations): |  | % |

*\*based on X plan members*

**People Connect Assessment**

|  |  |  |
| --- | --- | --- |
| Number starting assessment: |  | # |
| Number of assessments completed: |  | # |
| Percent accessing virtual counselling after assessment: | | % |

**Virtual Counselling**

|  |  |  |
| --- | --- | --- |
| Number who accessed counselling: |  | # |
| Number of sessions completed: |  | # |
| Number of psychiatric consultations: |  | # |
|  |  |  |
| **Gender breakdown:** | **#** | **%** |
| Male | # | # |
| Female | # | # |
| Other | # | # |
|  |  |  |
| **Age breakdown:** | **#** | **%** |
| 19 and under | # | # |
| 20-29 | # | # |
| 30-39 | # | # |
| 40-49 | # | # |
| 50-59 | # | # |
| 60 and over | # | # |

|  |  |  |
| --- | --- | --- |
|  |  | benchmark |
| Clinical symptom improvement score:  *\*clients completing at least 3 sessions* | % | 32.0% |
| Client Satisfaction score: | % | 95.0% |

**Stressors**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **TOP PERSONAL STRESSORS** | |  | **TOP WORKPLACE STRESSORS** | |
| xxx | # |  | xxx | # |
| xxx | # |  | xxx | # |
| xxx | # |  | xxx | # |

**Glossary of Terms**

PC to add which terms they want shown

Report only in YE report

**Top 5 Languages**

English: x%

French: x%

XX: x%

XX: x%

XX: x%

**Practitioners:**

Social Workers

Psychotherapist

**Time of appointments**:

Morning (before 9am): x%

Daytime (9am-5pm): x%

Evening (5pm-midnight): x%

**Day of appointments**

Monday: x%

Tuesday: x%

Wednesday: x%

Thursday: x%

Friday: x%

Saturday: x%

Sunday: x%